

Parent Satisfaction Survey

Spring 2022 Results Report

Oxford School District



Summary of Results for Scaled Survey Data

The Oxford School District is committed to creating a great place for students to learn, teachers to teach, staff to work, and for parents to send their children to receive a great education. To build on this commitment, the leadership of the school district gathers and analyzes data on essential goals and measures, including parent satisfaction. Results from this survey supports leaders to remain focused on parent/caregiver stakeholder data to identify gaps, take action, and follow through to ensure continuous improvement.

The Parent/Caregiver Satisfaction Survey was administered to all parents/caregivers with a child in the school district to assess the level of satisfaction parents have with their child's school. Collecting feedback from parents/caregivers allows leaders to recognize the good work that many school leaders, teachers, and staff accomplish every day, and to identify opportunities for improvement.

This report provides an overview of the findings for the current survey administration.

- ▶ A total of **929** parents/caregivers provided feedback during the current survey administration.
- ▶ The district's overall mean was **4.06**, using a scale of 1 to 5. About **45%** of all response choices were in the "Strongly Agree" category or "Top Box."

Participation, overall mean and top box percentage by survey administration are highlighted in Table 1.

Table 1. Overall Mean by Survey Administration

	Fall 2021	Spring 2022
Participation	1,141	929
Overall Mean	3.96	4.06
Top Box Percentage	36.90%	44.80%

"Top Box Percentage" is the percentage of parents/caregivers who select the "Strongly Agree" option indicating that they are *most positive*. Research suggests a difference in the loyalty of people who indicate that they are extremely satisfied (i.e., "Strongly Agree") compared to those who are just satisfied (i.e., "Agree") when rating their experience or engagement. In this way, top box scoring provides more focused data to better understand parent satisfaction and loyalty.

On the following pages:

- ▶ Table 2 provide the item means, number of responses per item (count), and top box percentage, for the current survey administration;
- ▶ Tables 3 and 4 show the five items with highest and lowest means, respectively, for the current administration;
- ▶ Table 5 and 6 display participation and overall mean by school and by survey administration; and
- ▶ Appendices include data for the district (Appendix 1) and schools (Appendix 4). Appendix 2 is a separate Comments Report and Appendix 3 provides benchmark percentile data.

Table 2. Benchmark Items 1-17: Total Responses (count), Item Mean, Top Box Percentage

	Mean	Count	Top Box
1. My child's learning is a high priority at this school.	4.23	926	48.27%
2. School rules/discipline plans are enforced consistently at this school.	3.85	922	36.01%
3. I regularly receive feedback from school staff on how well my child is learning.	3.73	924	36.80%
4. My family is treated with respect at this school.	4.27	924	49.13%
5. My child has every opportunity to be successful at this school.	4.14	922	46.10%
6. My child has the necessary classroom supplies and equipment for effective learning.	4.39	924	54.87%
7. I would recommend this school to other parents.	4.18	923	50.60%
8. This school provides a safe environment for my child to learn.	4.15	923	47.89%
9. My child is recognized for effort and good behavior at this school.	3.97	920	43.15%
10. The school is clean and well maintained.	4.19	924	46.97%
11. The teachers, staff, and administration at this school demonstrate a genuine concern for my child.	4.15	925	48.22%
12. I am proud to say I have a child at this school.	4.16	923	49.62%
13. I receive positive communication about my child from the school.	3.92	924	41.77%
14. The principal at this school is approachable and reachable.	3.97	923	42.69%
15. The principal at this school is an effective leader.	3.97	922	43.28%
16. The Superintendent is an effective leader.	3.90	924	38.31%
17. The Superintendent makes decisions that are in the best interest of children and parents of the district.	3.84	920	37.83%